

Aquasol Standard Terms and Conditions

Provision of Sewer Services

Parties

Customers	Residents / Landowners Fairways Retirement Village
Service Provider	Aquasol Pty Ltd
Asset Owner	Developer / Suntower Pty Ltd

Introduction

Under Section 73(2)(a) of the *Water Services Act 2012*, landowners of Fairways Retirement Village will be entitled to the provision of sewer services.

The standard terms and conditions that apply to the water services provided by Aquasol are outlined below.

Prerequisites for a Sewer Service

The property owner is responsible for the full cost of the infrastructure needed for the connection. Before the service is fully operational, the property owner must:

- Fill and submit the "Residents Account Application Form" to Aquasol
- Property's site plans submitted to Aquasol
- Ensure the property details provided on the application are accurate
- Ensure that all private plumbing uses approved fittings, fixtures and pipes.

Property Owner/Occupier's Ongoing Responsibilities

Services

- A connection to Aquasol's sewer service shall be undertaken or supervised by a licensed plumber.
- When Aquasol advises that a sewer maintenance works will be undertaken, the property owner or occupier of the land must not discharge any wastewater into the scheme for the duration of the works.
- Food and industrial waste discharged into sewers are prohibited.
- Unless Aquasol has approved in writing its use, no pipe, fitting or fixture shall be used if not manufactured, supplied or bears the mark of StandardsMark or WaterMark, as appropriate of Standards Australia.
- Property owners or occupier of the land must not erect, construct, install, place or demolish any building, plant, fence, or other obstruction in, on, over, or under the wastewater supply works prior receiving Developer's and Aquasol's written approval.
- Property owners or occupier of the land must not drill, bore, excavate, or use impact equipment within the vicinity of sewer supply without prior written approval.
- Property owners or occupier of the land must ensure each fitting fixture or pipe for which they are responsible is well maintained, not used or arranged as to cause waste, nuisance or a health hazard.
- Except in accordance with Developer's and Aquasol's approval, no person shall uncover, attach or remove a fitting, pipe or other thing or interfere or place anything in works.
- Aquasol may require the name of the property owner or the person receiving rent from the occupier of a property provided with sewer service.
- The property owner or occupier of the land is responsible for the cost of clearing any blockage in the private plumbing on their side of the property connection where the blockage can be cleared from the inspection shaft/opening.
- The property owner or occupier of the land shall not discharge to the sewers rain water, pool water, cooking fats and oils, chemicals, paint, cleaning products, pesticides, newspapers, plastics, engine oils, medicines, nappies, razors, cotton buds and syringes. If uncertain about a discharge into the sewers, please contact Aquasol directly.

Service Disconnection

- Property owners or occupier of the land must advise Aquasol within 14 days of ceasing to be occupiers of a property.
- Should the property become unoccupied for an extended period, the property owner must advise Aquasol.
- Should the property owner wish to disconnect the wastewater service to unoccupied land, they must make an application for the disconnection and pay a disconnection fee.
- Before any disconnection of a service is made, the property owner shall have a licensed plumber disconnect the plumbing on their side connected to mains sewers.
- Aquasol may require the service to be disconnected, if in its opinion, its assets are at risk of damage or misuse.